



North Yorkshire's Partners in Practice proposal

Understanding excellence

North Yorkshire will extend the methodology behind the Children's Social Care Innovation Programme No Wrong Door project to vulnerable young people with social, emotional and mental health issues (SEMH) in residential schools and pupil referral units. The No Wrong Door methodology, which emphasises the importance of meaningful long term relationships for young people, will also be extended to care leavers, with every young person given a worker who ensures services are effectively wrapped around the young person. This person will stay with them until they turn 25, ensuring that their aspirations are at the centre of all planning. This aligns to the government priorities on care leavers and the wider Putting Children First ambition to understand excellence.

North Yorkshire plan to further improve their own practice through implementation of reflective supervision using the systematic therapy model and develop their existing technology by linking databases together to improve security and develop a single digital view of a child.

Sector improvement

To support sector improvement across a range of activities North Yorkshire will be offering tailored support to other local authorities in order to enhance local performance and innovation. This will be delivered through Modelling Good Practice to Other Local Authorities. North Yorkshire will deliver this by offering a tailored package of support to local authorities that will enable best practice to be shared and will maximise the 11 current opportunities for improvement and efficiency support. The emphasis will be on creating capacity to embed improvement rather than simple observation or passively hearing about that practice. To deliver this, a range of staff who understand what 'good' looks like and have day-to-day experience of developing and sustaining improvement will spend time in partner local authorities. They will, by agreement, analyse current delivery, share their findings and work with staff to deliver improvement.

Support will be available in the following areas;

- Whole System Diagnostic / Tailored Review - This offer will enable a local authority to receive an independent view of an element of their service by experienced North Yorkshire County Council managers. The evaluation will be specifically designed to address the need as identified by the recipient local authority and will relate to specific areas of practice. SMART actions and a programme of support will also be planned to enable the local authority to undertake continuous development and improvement.

- Front Door - North Yorkshire can work with local authorities to develop a Multi-Agency Screening Team, as they have done successfully. This offer would include team manager and strategic manager level input potentially over the three years of the programme and involve working with the local authority to look at current processes, performance trends and performance measures.
- Looked After Children (LAC) Reductions - North Yorkshire can work with local authorities on some of the specific actions they have taken to successfully reduce the LAC population by 17% (now 36/10,000 as opposed to the national average of 60/10,000)
- No Wrong Door (NWD) Innovation - North Yorkshire's NWD service can provide consultancy on the design and delivery of this highly successful model that works with the hardest to reach. This can include support to engage staff and partners, backed by an established evidence base or, a full systemic diagnostic assessment of an organisations likely ability to maximise the effectiveness of the model once it is introduced.

North Yorkshire can also offer support across the following models and services where they have had significant successes and established best practice:

- Children and Families Services,
- Family Group Conferencing including their development of 'Lifelong Links' (for Care Leavers)
- Smart Solutions

Alongside their service offer North Yorkshire can offer expertise, support and learning within the following areas, all of which have seen improved services, better use of data and improved recruitment and retention of staff;

- Business consultancy, including communication management, technology and infrastructure.
- Workforce development
- Financial modelling
- Strategic planning and performance frameworks